

# Monitoring and Benchmarking eHealth in Europe (and the world)

## Healthcare provider perspective

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Prague

# **“BASIC” QUESTIONS OF PROVIDERS**

## **MONITORING E- HEALTH DEVELOPMENT**

**What for? In whose interests?**

## **BENCHMARKING E- HEALTH DEVELOPMENT**

**Do we have a benchmark? Who sets the rules?**

## **COMPARING E- HEALTH DEVELOPMENT**

**And once we have done that, what next?**

# **HINDERING FACTORS: SAME FOR E-HEALTH AND THE REST OF HEALTHCARE**

**DIVERSITY OF HEALTHCARE SYSTEMS**  
**Between Member States but also within Member States**

**FRAGMENTATION AT PROVIDER LEVEL**  
**Between health providers and within (hospitals)**

**“CULTURAL” CHALLENGES**  
**The specifics of the “healthcare” professional cultures**

**NOT MUCH ADVANCE IN HEALTHCARE COMPARISON**  
**But not a reason not to do things**

**WHAT DO WE (PROVIDERS) GET BY HAVING  
THIS DEALT AT EUROPEAN LEVEL  
(a European observatory?) ?**

**EUROPE CAN MAKE THINGS MOVE**  
Challenges are escalating

**EUROPE CAN HELP PRODUCE VALID COMPARISONS**  
We need to trust what is produced

**EUROPE CAN HELP REDUCE FRAGMENTATION**  
Coordination hospital, healthcare and social care

# **BUT SEVERAL CONDITIONS TO RESPECT**

## **TRANSPARENCY OF OBJECTIVES**

**Explain why we do need this**

## **ALIGNMENT WITH HEALTH OBJECTIVES**

**The goal is to improve healthcare**

## **TARGETED**

**Please, no heavy exhaustive mechanism**

## **INVOLVEMENT OF USERS**

**For providers, with providers**